

What is a Patient Centered Medical Home?

A Patient Centered medical Home (PCMH) is a health care setting that provides coordinated, comprehensive, accessible primary care through a patient/care team partnership aimed at improved health outcomes and satisfaction.

Our evidence-based practice takes a problem-solving approach to the delivery of health care that integrates the best evidence from studies and patient care data with clinician expertise and patient preferences and values. When delivered in a context of caring and in a supportive organizational culture, the highest quality of care and best patient outcomes can be achieved.

**Questions?
Please feel free to ask!**



Contact us



Phone:

620.221.3350



Website:

cowleyhealthcenter.org



Address:

221 West 8th Ave
Winfield, KS

Hours:

Monday– Friday
8:00am - 5:00pm



**Community
Health Center**
in Cowley County, Inc.

Westside Clinic - Winfield

Health Care for Everyone

Patient Centered Medical Home

Key Aspects of PCMH

Respect for Patient

Care Coordination and Integration

Access and Navigation

Patient Empowerment

Sociocultural Competence

Welcoming Environment

Community Outreach

Comfort and Support

As we build your medical home

You may notice...	We trust you to...	We will continue to...
We ask what your goal is or what you want to do to improve your health.	Tell us what you know about your health and illness	Provide you with a care team lead by your provider who knows you
We ask you to help plan your care, and to let us know if you can follow the plan	Tell us about your needs and concerns	Respect you as an individual
Written copies of care plans may be given for more complex illnesses	Take part in planning your care or let us know why you cannot so we can help	Give the care you need when you need it and that fits with your goals and values
Care team members are doing more/or different parts of care	Tell us all medications you are taking	Tell you about your health and illnesses in a way you can understand
We remind you when tests and appointments are needed so you receive the best quality care	Let us know when you see another provider, any new meds, test results or other changes	Take care of short illness, long term disease and give advice to help you stay healthy
We may ask that blood tests be done prior to your visit so the provider has the results to review with you at the visit	Seek our advise before seeing another provider. We may be able to care for you and know the strengths of various specialists	Have a doctor on call 24 hours a day, 7 days a week. When the Office is closed you can call William Newton Hospital for the doctor on call at 620.221.2300
	Keep appointments as scheduled, or call to let us know if you cannot.	